



Dear guests,

A warm welcome to Can Estades!

The estate of the 16th Century has been lovingly restored in eight years of painstaking work and partly furnished with antiques. Our hotel also offers you many amenities and practical, useful and modern facilities for a relaxing and comfortable stay.

We want you to feel at home here with us and here is some useful information:

**1. Air-conditioning**

All rooms are equipped with a modern air-conditioning (heating in winter) that consumes electricity. So please pay attention to the fact that the air conditioning / heating is not running unnecessarily, and the windows / doors are closed during the use of air conditioning.

**2. Satellite TV system**

You can receive many international TV programs on your TV set. Please turn on the TV and satellite receiver. Then you just need the receiver's remote control and can get a program guide using the Menu button. It would be nice if you could switch off after using the device again completely, because standby consumes power unnecessarily.

**3. WiFi**

For your Internet access wireless connection is available free of charge in all areas. Please ask us for the access codes.

**4. Mini-bar**

In your mini-bar, you can keep cool food and drinks brought along or purchased from us. If you do not use the mini bar, you can also turn off completely.

**5. Brought in food and drinks**

Please understand that only our studios and apartments self-catering is provided and please brought in food and drinks are not to be consumed in the public areas of the hotel!

**6. Hairdryer**

Our hair dryers work to position 1 in continuous operation. In position 2, a thermal protection soon turns itself off. Please ask for more powerful hairdryer!



#### 7. Keys

Along with your room key you also get a key to the front door. Please carry this always with you, as we may look this door when we leave the house during the day. On sunny days, and in the evening, we also close the heavy wooden door at the entrance. However, this is always ajar and open.

#### 8. Water

The water on the island is usually scarce. We are quite self-sufficient by a well and a sustainable rainwater system. Nevertheless, we would ask you to use the water sparingly in order to protect the environment. As drinking water, we recommend bottled water.

#### 9. Pool-towels

Of course you will receive for your stay your personal towel for the pool. You may also exchange them at reception if it is dirty. These towels are provided solely for our pool and may *not be taken* on the beach.

#### 10. Honesty bar

You will find in the breakfast room a choice of drinks: a fridge with cold drinks, red wines in a separate cooler, a freezer with ice cream from Soller and a coffee maker. Please help yourself and just make a mark on the set list. Milk or cream for the coffee can be found at the coffee machine. We usually have cakes / pastries available as a gift of the house free of charge. The consumed food & drinks you should pay before your departure.

#### 11. Breakfast

We serve daily from 9:00 to 11:00 h a rich breakfast buffet. Please check with us if you need to get breakfast before that time.

Should you want to invite external guests for breakfast, please check with us and we will charge € 14.50 per person.

#### 12. Sauna

Our infrared sauna is available for self-use. For the appointment scheduling, we kindly ask you to register on the set list in the breakfast room. After use, please clean the seat with the available wet wipes and let the door of the sauna cabin open.

Please leave the sauna room in order to ensure that the following guests have much pleasure in their sauna too.



### **13. Departures**

**At your departure please empty your room until 11:00h the latest. Should you want to stay longer in your room, please check with us! You can store your luggage with us after consultation.**

### **14. Valuables**

**We assume no liability for your valuables in the room or on-site and would ask you to keep them safe yourself. All rooms are equipped with small safes at a small fee. Please ask us if you have valuables for storage.**

### **15. Environment**

**Please help to protect the environment with careful use of energy and water, i.e. with moderate water consumption, shut down of consumers like air condition, lamps etc.**

### **16. Enjoy your vacation**

**So that you can enjoy our beautiful island with all your senses, we offer you the following:**

- **Snorkel masks (cover the entire face and free breathing is possible)**
- **umbrellas and refrigerated box-free**
- **beach towels we are happy to lend you for your entire stay for a fee of €7.00(please use the pool towels only by the pool)**
- **Walking tucks**
- **yoga mats**
- **ping pong table in the event room**

**Everything, as long as the stock lasts... please ask us!**

**We wish you a wonderful stay at CAN ESTADES and we are available for any further questions and wishes!**

**Best regards**

**Your hosts**

**Christiane and Norbert Amthor**